A FAKE Company Customer Satisfaction Survey Findings

Survey Collection Period:	7/1/2019-9/30/2019	
Average number of Consumers:	87	
Number of Respondents	56	

Work Services

# of	
Respondents	Weighted

			Respondents	Weighted
		Yes (3)	25	75
1	I like working in the facility	Sometimes (2)	22	44
		No (1)	9	9
		W	eighted total =	128
		М	aximum total =	168
			Percent =	76%
2	I can work on different jobs in	Yes (3)	12	36
	the workshop.	Sometimes (2)	32	64
		No (1)	12	12
			eighted total =	112
		М	aximum total =	168
			Percent =	67%
		Yes (3)	42	126
3	I feel safe in the facility.	Sometimes (2)	42 13	126 26
3	I feel safe in the facility.	Sometimes (2) No (1)	13 1	26 1
3	I feel safe in the facility.	Sometimes (2) No (1)	13 1 reighted total =	26 1 153
3	I feel safe in the facility.	Sometimes (2) No (1)	13 1	26 1
3	I feel safe in the facility.	Sometimes (2) No (1)	13 1 reighted total =	26 1 153
3	I feel safe in the facility.	Sometimes (2) No (1)	13 1 'eighted total = aximum total =	26 1 153 168
3		Sometimes (2) No (1)	13 1 'eighted total = aximum total =	26 1 153 168
	When there is no work, I like	Sometimes (2) No (1) W M	13 1 reighted total = aximum total = Percent =	26 1 153 168 91%
3	When there is no work, I like the activities I am offered to	Sometimes (2) No (1) W M Yes (3)	13 1 reighted total = aximum total = Percent =	26 1 153 168 91%
	When there is no work, I like	Sometimes (2) No (1) W M Yes (3) Sometimes (2)	13 1 reighted total = aximum total = Percent = 11 17	26 1 153 168 91% 33 34
	When there is no work, I like the activities I am offered to	Sometimes (2) No (1) W Yes (3) Sometimes (2) No (1)	13 1 reighted total = aximum total = Percent = 11 11 17 28	26 1 153 168 91% 33 34 28
	When there is no work, I like the activities I am offered to	Sometimes (2) No (1) W Yes (3) Sometimes (2) No (1) W	13 1	26 1 153 168 91% 33 34 28 95
	When there is no work, I like the activities I am offered to	Sometimes (2) No (1) W Yes (3) Sometimes (2) No (1) W	13 1 reighted total = aximum total = Percent = 11 11 17 28	26 1 153 168 91% 33 34 28
	When there is no work, I like the activities I am offered to	Sometimes (2) No (1) W Yes (3) Sometimes (2) No (1) W	13 1	26 1 153 168 91% 33 34 28 95

5	There is a variety of work and/or activities I can choose.		10 19 27 shted total = mum total = Percent =	30 38 27 95 168 57%
6	The staff treats me with respect and dignity.	Yes (3) Sometimes (2) No (1)	33 16 7	99 32 7
			ghted total = mum total = Percent =	138 168 82%
7	The staff listen to me when I share my opinion or feelings	Yes (3) Sometimes (2) No (1)	38 12 6	114 24 6
Weighted total = Maximum total = Percent =			mum total =	144 168 86%